

Loans Interviewer/Loans Officer

Posting Date	May 25, 2021
Position	Loans Interviewer / Loans Officer
Department	Loan department
No. of Openings	0
Location	TBN

STATUS

- Full-time: permanent, 40 hours per week, Monday to Friday or Tuesday to Saturday
- Part-time: permanent, 24 - 40 hours per week, Monday to Friday or Tuesday to Saturday

EDUCATION AND EXPERIENCE

- No prior experience is necessary
- Post-secondary Degree or certification in related field of study is desirable.
- Member service experience or an equivalent combination of education & experience.
- A commitment to learning and development is required.

CORE ROLE COMPETENCIES

- Passionate commitment to learning financial product & service knowledge
- Basic working knowledge of the features and benefits of credit union products and services
- Excellent member relationship skills and sales skills
- Proactive, taking initiative and self-starter
- Sales-oriented and service-oriented focus
- Strong communication and interpersonal skills (verbal & written)
- Exceptional problem solving
- Exceptional professional maturity
- Multi-tasking in fast paced, deadline driven environment
- Team player
- Time management, highly organized
- MS Office Suite - intermediate level

COURSE AND EXPERIENCE AS AN ASSET

- Post-secondary degree in Accounting, Business Administration, Commerce, Economics or Finance
- Previous financial or service industry experience

- 1-3 years cash services, account opening, lending or investment experience
- Applicable financial industry courses and training

LANGUAGE

- Bilingual (English & Korean)